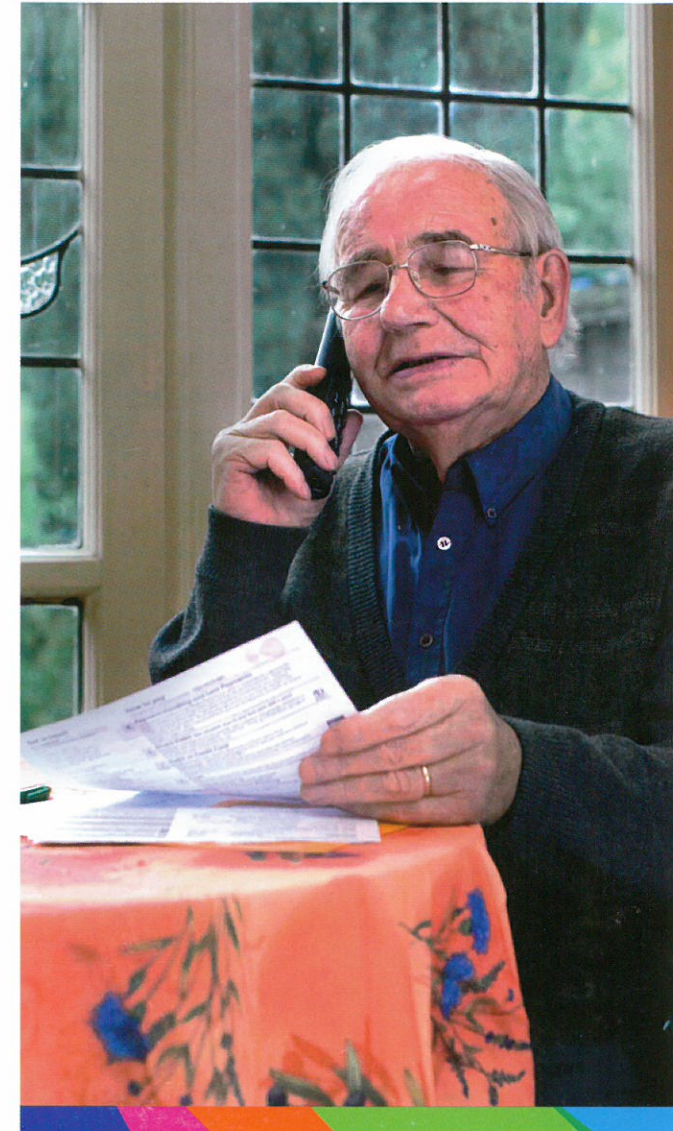


Advocacy support and representation



This information is available in other formats.

A leaflet about how to leave a bequest in your will to Age UK Shropshire Telford & Wrekin is available on request.

**If you would like to find out more,
contact us at:**

Age UK Shropshire Telford & Wrekin

3 Mardol Gardens
Shrewsbury SY1 1PR

t 01743 357 748

e advocacy@ageukstw.org.uk

www.ageukshropshireandtelford.org.uk

We need your support!

All our services rely on volunteers and local fundraising. Without these, we would be unable to continue to offer our services. Invest in your future by helping Age UK now!



Later years can bring unwelcome changes in lifestyle due to poor health and reduced mobility. Growing dependence on others can lead to loss of confidence and privacy.

Some people feel they no longer have control over their own lives, decisions are made for them and they are not given real choices. Those without close family or friends may feel particularly vulnerable.

The service

Age UK Shropshire Telford & Wrekin advocacy is independent and trustworthy. Advocacy officers work with a trained team of volunteers who give information to older people enabling them to make decisions which affect their lives. The volunteer will help and support the older person on a one to one basis. When necessary the volunteer will contact statutory agencies on an older person's behalf.

We can help with issues concerning:

- housing
- residential and nursing homes, either helping to understand the funding and assessment procedure, or challenging issues when residents and their families disagree with decisions made by authorities
- utilities, water, gas, electricity
- and much more.

Legal services

Local solicitors visit the Age UK Shropshire Telford & Wrekin offices in Shrewsbury and Telford once a month and offer 15 minutes legal advice, free of charge. Appointments are necessary.

Mental health advocacy

Volunteer advocates visit wards in the local mental health hospital. The aim is to act as good relatives, observing the way patients are treated. Visits are unannounced.

An advocacy surgery is held on the second Saturday of each month in the hospital to support both patients and relatives.

